

Swiss Post Cargo

Conditions

Value-added services and surcharges

Valid for the services transport and warehousing logistics
Issued: July 2026

1 Collection/delivery notification

Notifications are invoiced at a flat rate for each order provided that they are requested by the client (invoice codes 750 and 751). Slot bookings (invoice code 752) are made by the recipients. Without slot booking, delivery is not possible for these recipients.

Invoice code 751 CHF 5.00
Notification by the driver
(max. 30 minutes in advance)

Invoice code 750 CHF 5.00
Appointment scheduling by Customer Service
(24 hours in advance)

Invoice code 752 CHF 20.00
Slot booking by dispatch planning
A slot booking always includes the value-added service "Specific delivery date", as the recipient defines a fixed time frame for receipt of goods.

2 Dangerous goods

Invoice code 161 10%
Dangerous goods surcharge as a percentage of the freight costs, min. CHF 21.00, max. CHF 55.00 per consignment. Any charges for licences will be invoiced separately as incurred. The dangerous goods surcharge also applies to consignments transported within the exemption limits. For consignments in the limited quantities (LQ) range, a flat rate of CHF 15.00 per consignment is charged.

3 Delivery/collection with appointment

All appointment specifications must be agreed with Swiss Post Cargo in advance. The flat-rate surcharge is levied for the following time limits for collections and deliveries per consignment:

Invoice code		
463	by 8 a.m.	CHF 80.00
464	by 10 a.m.	CHF 50.00
468	by 12 noon	CHF 30.00
465	Fixed appointment +/- 30 min.	CHF 80.00
466	Within a 2-hour time window	CHF 50.00

All appointments are deemed to have been met with a traffic-related deviation of +/- 30 minutes

The surcharges apply if the consignments can be collected and delivered within the Swiss Post Cargo guidelines regarding delivery times (generally collection on working day A and delivery on working day B) and the special delivery time slots must be adhered to. In the case of special trips (generally collection on working day A and delivery on working day A), the special trip conditions apply, which must be agreed separately.

4 Delivery to floor

Invoice code 461 CHF 20.00
A surcharge is applied per 100 kg of goods subject to freight charge (min. CHF 30.00 per consignment) if taken to an upper floor, cellar, etc. The calculation is based on volumetric weight (250 kg/m³). If the actual weight, including loading carriers and packaging, is heavier than the calculated tariff weight, then this figure shall be invoiced as the tariff weight. The surcharge is applied if the driver cannot take the goods into a storeroom via a ramp or if the recipient is unable to take the goods from the vehicle's lifting platform (at the kerbside). Deliveries to floor are permissible only if the weight per parcel does not exceed 25 kg (Suva guideline) and if the dimensions are such that the parcel can be carried by one person. If there is a goods lift available which is suitable for transporting pallets or pallet trucks, larger parcel items may also be delivered to the requested floor. Deliveries to private persons are made exclusively to the kerbside.

5 Loading devices, exchange fee

Invoice code 422
Exchange of the load carriers is subject to a fee amounting to 4% of the invoiced transport cost.
The service fee for the use of frames, lids, as-new pallets and cross-border transport is 8%. This fee will be displayed separately on the transport invoice. When settling a balance in CHF, the value of a used container is charged at **the current market prices**. The percentage surcharges mentioned above



apply to the reciprocal and simultaneous exchange service. If the containers cannot be exchanged reciprocally and simultaneously, a freight fee is charged for separate collection, based on the tax weight (plus any value-added services) according to the agreed customer conditions.

6 Temporary storage

Invoice code 445 CHF 3.00
In the event of late deliveries for which Swiss Post Cargo is not responsible, a surcharge is billed per 100 kg/day But no less than CHF 15.00 Collection and delivery days are not taken into account in the calculation. Billing begins on the third day. The surcharge is also levied for consignments for which the recipient has chosen a delivery date in the future with appointment scheduling.

7 Additional transport insurance

Invoice code 650
If additional transport insurance is ordered, a surcharge of 0.08% of the actual purchase price is levied for each consignment, with a minimum charge of CHF 30.00. The maximum insurable purchase price value is CHF 500,000.00.

8 Disposal

Disposal of packaging material is charged as follows:

Invoice code 491 CHF 40.00
Per 100 kg or per m³ of packaging material (cardboard, wood, polystyrene)

Invoice code 492 CHF 70.00
Plus handling per hour

The aforementioned prices include transport costs in the case of same-time deliveries (reciprocal and simultaneous exchange). Separate orders will be invoiced according to the costs incurred, plus transport costs.

9 Hourly rate

Invoice code 493 Prices per hour
Logistics services CHF 70.00

Invoice code 494 Prices per hour
Conceptual and administrative work CHF 98.00

Invoice code 495 Prices per hour
IT services CHF 150.00

Invoice code 496 Prices per hour
System adaptations by third-party partners CHF 220.00

10 Fuel surcharge

Invoice code 199
Current information on fuel surcharges is published by the Swiss Commercial Vehicle Association and can be found at www.astag.ch.

11 Invoice amounts under CHF 100.00

Invoice code 915 CHF 16.00
A fee for administrative costs will be applied to invoice amounts below CHF 100.00.

12 Invoice corrections

Invoice code 401 CHF 51.00
A fee is applied in the event of changes to invoices for which Swiss Post Cargo is not responsible (e.g. changes to invoice-related addresses, consignments, cost centers, etc.). Invoice complaints must be reported within 30 days of receipt. After this time, the invoice is deemed to have been approved.

13 Processing EDI data

A fee is applied to any order that has data from the electronic data exchange (EDI or Swiss Post Cargo Web) that is missing, outstanding or still in process for reasons for which Swiss Post Cargo is not responsible.

Invoice code 485 CHF 10.00
Manual post-processing by Swiss Post Cargo

Invoice code 486 CHF 4.00
Measurements are carried out sporadically/at random or in the event of obviously incorrect/missing data (dimensions and/or weight). Billing is made per TU if the data transmitted is outside the tolerance range of 10%.

Invoice code 487 CHF 25.00
Manual order entry by Swiss Post Cargo (including labelling)

14 Unsuccessful collection and second attempted delivery

Invoice code 720 + 721
If a consignment cannot be collected or delivered for reasons for which Swiss Post Cargo is not responsible, the further collection/delivery will be charged under the same conditions as the unsuccessful initial collection/delivery.

In the event of unsuccessful delivery, any temporary storage will be charged additionally.

15 Loading and unloading time, waiting time

Invoice code 176 CHF 130.00
 If the loading and unloading time, starting from the time of arrival, is exceeded, an hourly surcharge will be levied. Loading and unloading are included in the transport price at max. five minutes each per 1,000 kg.

16 Airport tax

Invoice code 181 CHF 51.00
 An airport tax is applied to consignments with an airport as the sender or recipient location.

17 Length surcharge

Invoice code 145 25%
 The surcharge for goods over 3 metres in length is 25% on top of the freight costs, to a maximum of CHF 55.00 per consignment.

18 Towns with railway fees

Invoice code 112
 In general, railway fees are charged at all mountain railway stations. The fee depends on the weight/volume.

3823 Kleine Scheidegg
 3801 Jungfrauoch/Eiger Glacier
 3823 Wengen
 3825 Mürren
 8784 Braunwald

Other mountain railway stations:
 Charged according to actual costs.

19 Towns with local permits

Invoice code 144
 3906 Saas-Fee
 3920 Zermatt

The fee depends on the weight/volume.

20 Towns with customs duties

Invoice code 242 Price per consignment CHF 35.00
 For customs clearance, a commercial invoice or pro forma invoice is required, which the sender shall affix to the consignment without being requested to do so.

7563 Samnaun Dorf
 7562 Samnaun-Compatsch
 7560 Martina

21 Photo evidence of delivery

Invoice code 488 Price per consignment CHF 2.50
 The driver documents the consignment with a photo on delivery. (Possible for consignments of up to four transport units.) The images can be viewed on SPC Web up to six months after delivery. This service is not available in peripheral regions.

Swiss Post Cargo assumes that the recipient consents to photos being taken.

Swiss Post Cargo reserves the right to amend the conditions for value-added services and surcharges at any time. The stated prices are not discountable. Selling prices in Swiss francs, excluding VAT.